Ramakrishna Mission Vidyamandra P.O.-Belurmath, Howrah- 711202

Two institutional best practices:

1. Title of the Practice: Extended Service Activities / Service as a correlate of education Students, teachers, and monastics alike, in their respective ways, reach out to various sections of the society in the bid to serve. Here are the highlights of some of their endeavors:

• Responding to the needs of a number of school-going students (in the neighbourhood of our college) for books, essential study and stationery, our students have come up with a book bank christened 'Brahmananda Book Bank'. Through this book bank books, pens and

exercise books are regularly handed out to such deserving candidates.

• Every year, the onset of Durga Puja would find our students carrying gifts and new clothes to the children of economically disadvantaged sections of society in the locality. The smiling faces of the children, upon receiving these small tokens of love, make this limited endeavor of our students truly rewarding.

• On holidays, our students make occasional forays into the nearby Railway station for the purpose of cleaning the platform.

• It's not an uncommon sight to see our students planting saplings in the surrounding locality, spreading awareness in the locality about diseases, queuing up to donate blood in the blood-donation camps held in the college.

• Every year our students go out to raise funds for National Foundation for Communal Harmony on an earmarked day. They set out in the morning and return in the evening. The collected money is sent to the National Foundation for Communal Harmony, New Delhi (An autonomous organization under the Ministry of Home Affairs, Government of India).

• Even during the pandemic the students have joined outreach activities in large number.

2. Title of the Practice: Three tier feedback system. What follows is the synoptic view of each of these feedback processes.

Tier 1 Open house: Students-teachers interaction in each department: This feedback session takes place in each department after a semester has ended and the new semester is well on its way. The agenda of this meeting include the following points

• Discussion by the teachers on the performance of the students in the last semester examination

•Requirement of remedial coaching for some of the students

• Feedback from the students on the syllabus and Teaching-learning methodology of the last semester

• Feedback from the students on the progress of the syllabus and the teaching learning of this semester.

• Other academic activities of the department

Tier2 Open house: Feedback of monastics on students' performance:

Ours being a residential college, the academic performance of our students is to a great extent linked with their study habits during hostel hours. Superintendents of the hostels being the monastic members of Vidyamandira provide the feedback on the hostel performance of the students. This Tier-2 Openhouse is held at the very beginning at each semester to take stock of the performance of the students in the last semester. As part of this, issues that are addressed include:

• Non-performing students in particular are identified and efforts are made to trace the possible reason of their poor performance

•Hostel superintendents share their feedback on the study habits of their wards. These feedbacks greatly help to take corrective actions to bring them back in track.

Tier3 Online feedback by the students at the end of course:

This online feedback system has been developed to receive feedback on all aspects of the college and hostel.